



LOLC CAMBODIA COMMITMENT TO INFORMATION SECURITY, QUALITY & SERVICE



INTRODUCTION

LOLC (Cambodia) Plc., as a Cambodia's leading microfinance institution, is renowned for delivering financial solutions that meet the needs of Cambodian families, entrepreneurs and customers who look for economic opportunity to transform the quality of their lives. Through responsible lending and a focus on sustainability, LOLC inspires economic growth and a lasting positive impact across Cambodia.



INFORMATION SECURITY

"LOLC is dedicated to securing information and protecting its IT assets while developing efficient information systems. This commitment involves maintaining a robust information security framework that ensures the Confidentiality, Integrity, and Availability of data at LOLC. Additionally, we will adhere to all relevant legal, regulatory, and contractual obligations".



QUALITY

"Our commitment is to consistently exceed our customers' expectations by delivering top-quality IT services and developing applications that prioritize their needs and provide the best possible quality."



SERVICE

"We are committed to providing reliable and efficient IT services tailored to meet the needs of our customers. All IT services are managed in accordance with internal procedures that guide how these services are delivered, ensuring a 24/7 availability for our customer base. Our focus is on maintaining quality and security throughout the service delivery process."



COMMITMENT

"Aligned with our policies, we have reinforced our commitment by achieving ISO/IEC 27001:2013 certifications, and we are dedicated to ongoing and consistent improvement".